

Kent Fraud Alert System



TO STOP FRAUD™

BBC Scam Safe Week

BBC Scam Safe week started on Saturday 23 November and features content right across BBC TV, Radio, iPlayer, Sounds and Online.

New for 2024 is The Scam Safe Roadshow. It's a collaboration between Morning Live and BBC Local Radio aiming to provide answers to audience members' questions about scams they have seen or been caught out by.

Find out [how to stay scam safe](#) and [what to do if you've been scammed](#). And take a look through the [A-Z of scams](#) which includes advice about scams relating to AI chatbots, call centres, doorstep, ghost brokers, number spoofing, QR codes, stolen phones, pets and online parcel deliveries.

Go to [BBC - BBC Scam Safe Week 23rd-30th November 2024](#)

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)

You will also find valuable information from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk   

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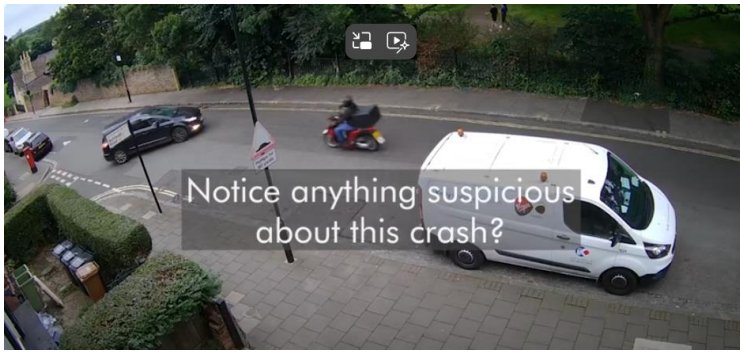
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Crash for Cash

What is Crash for Cash?

Crash for cash is a form of insurance fraud in which drivers and moped riders stage road traffic collisions to gain compensation. These collisions put motorists at risk and contribute to increased insurance premiums.

Click to view the following incident - [Notice anything suspicious about this crash?](#)



The City of London Police have reported that there has been a rise in 'crash for cash' fraud involving mopeds in the UK. Over 4,000 people were targeted from June 2021 to July 2024, leading to fraudulent insurance claims worth an estimated total of £70 million.

Insurance fraud is not a victimless crime and will lead to increase in premiums for innocent drivers at a time when most are suffering from the cost of living problems.

To find out about these types of scams, then go to ['Crash for cash' fraud | City of London Police](#) and find out the signs of crash for cash scams and how to protect yourself from being a victim.

If you are involved in, or witness, a collision and suspect it is a 'crash for cash' incident, you can report it to the police via the Insurance Fraud Bureau's confidential CheatLine on 0800 422 0421 or insurancefraudbureau.org/cheatline. Always call 999 in an emergency.

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Rogue Traders

In the last few days, we have been experiencing a lot of adverse weather, in particular high winds. Criminals will be looking to take advantage of this situation by knocking on doors and stating that there may be damaged to your property, in particular roofs, that needs immediate work.

However, **STOP** and be wary of cold callers offering to undertake work on your property as this work may not be necessary or may not be completed to a satisfactory standard or not completed at all. You may also be overcharged and out of pocket. If seeking a tradesperson to undertake some work on your property, please remember to always:

- Obtain at least three written quotes.
- Ask family and friends for recommendations.
- Agree payment arrangements and start and finish dates in writing beforehand.
- Never pay in full until you are completely satisfied with the work.
- Never accept a quote on the doorstep from an unsolicited caller.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

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Online shopping – Black Friday and Cyber Monday

This coming Friday is Black Friday followed by Cyber Monday and many of you will be looking for those bargains. However, criminals are also aware of this fact and will be looking to steal as much of your hard earned money as possible.

Shoppers lost over £11.5 million to cyber criminals during last year's festive season.

Therefore, when shopping online remember to -

- Research sellers, check they are legitimate.
- Use a credit card or secure payment platform.
- Only provide enough details to complete your purchase.
- If a deal looks too good to be true, then it probably is.

Here are some more top tips on how to shop online securely this Black Friday and during the festive season - [Shopping and paying safely online - NCSC.GOV.UK](#)

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

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Find out more:
www.gov.uk/stopthinkfraud

SHOP ONLINE SECURELY THIS BLACK FRIDAY

ADD TO CART

ActionFraud
www.actionfraud.police.uk

STOP!
THINK FRAUD

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DVLA Fake Emails

Action Fraud recently reported having received over 1,100 reports about FAKE emails claiming to be from the DVLA.

The emails claim that your "vehicle tax payment has failed" and request that you click on a link to update your account details.

However, it is a scam and you are directed to a realistic looking website, where they are looking to steal personal and financial information.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

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EST. 1829
POLICE



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