

Kent Fraud Alert System



TO STOP FRAUD™

Number 3 of the 12 frauds of Christmas – Online Shopping

Last festive season, online shopping fraud cost victims over £11.5 million.

Follow these top tips to help keep your money safe and out of the pockets of criminals –

- Research sellers, check they are legitimate.
- Use a credit card or secure payment platform.
- Only provide enough details to complete your purchase.

For more advice on how to protect yourself when shopping online, go to - [Online shopping fraud | Action Fraud](#)

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)

You will also find valuable information from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)

Preventing fraud

Together, let's stop scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

ActionFraud
National Fraud & Cyber Crime Reporting Centre
www.actionfraud.police.uk

CITY OF LONDON POLICE

This festive season buy safely online

Online shopping

#12Frauds



Kent Police

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**. Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk

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Number 4 of the 12 frauds of Christmas – Hacking

Email and social media hacking is the most reported form of cybercrime in the UK.

This Christmas, secure your accounts:

Use three random words to create a strong password.

Enable 2-step verification (2SV).

For more advice on how to protect yourself from these types of scam, go to - [Keep hackers out of your email and social media accounts | Action Fraud](#)

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

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Keep your email and social media accounts safe

Stay safe online

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Number 5 of the 12 frauds of Christmas – Courier Fraud

Watch out for courier fraud this festive season.

Your bank or the police will never ask you to move your money to a different account or send someone to your home to collect bank cards or other valuables.

Find out more <https://actionfraud.police.uk/news/12frauds>

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CITY OF LONDON POLICE

Beware of courier fraud this Christmas

Spot the signs

#12Frauds



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Rogue Trader Alerts

Rogue Traders have been active across the county in the last few days but in particular in Chatham, Gillingham, Whitstable, Gravesend, Snodland and Canterbury.

Always get three quotes and use a safe, local trader that has been vetted by Kent Trading Standards - [Trading Standards Checked](#)

For further advice and information go to - [Bogus tradesmen fraud | Action Fraud](#)

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

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DOORSTEP CRIME ALERT!

SEE IT - REPORT IT



**ACTIVE IN
CHATHAM,
GILLINGHAM &
WHITSTABLE**

DOORSTEP CRIME ALERT!

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**ACTIVE IN
GRAVESEND,
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Investment Scam

HSBC has reported a 'deepfake' video circulating on social media using HSBC's name to push a bogus investment opportunity.

The scam video appears to feature a broadcast journalist delivering news of 'easy returns' from 'AI-powered investment' software. While this might appear genuine, it has been confirmed as a fake.

Some things to bear in mind:

- Be wary of promises of 'quick and easy earnings.'
- Always carry out your research.
- Never click on suspicious links or deals that appear too good to be true.

Criminals are using ever more sophisticated technology to trick victims. Banks do have robust systems in place to counter any threat. However, always remain cautious and report any suspicious financial activities.

Visit Action Fraud at [Investment fraud | Action Fraud](#) for more advice.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

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