

Kent Fraud Alert System



TO STOP FRAUD™

Courier Fraud

Over the past few weeks, Kent has been targeted by criminals for these types of offences. Fortunately, the majority of the intended victims have realised it is a scam and have not lost any money.

Tunbridge Wells has been heavily targeted, as well as offences in Medway and East Kent.

The criminals are employing various methods from posing as Police Officers from multiple Kent Police Stations stating that they have arrested someone in possession of the victim's bank card to requesting financial information or asking victims to withdraw cash for a courier to collect as evidence.

If you get any calls like this, STOP, it is a scam.

The Police will NEVER ask you for financial details on the phone or request to collect your card or cash or gold as part of an investigation.

Remember the ABC of Scam Awareness and Never Assume or Believe a call is genuine and always Confirm.

If you get an expected call from someone claiming to be Police or any other organisation, then take their details and end the call. Then call back using a different phone if available. If another phone is not available, then wait 5 minutes and ring a family member or friend to ensure the line has been disconnected and then ring 101. Never call a number they have supplied and never ring 999 whilst still on the call with them. You must always disconnect the call first before ringing 101.

Watch - [Courier Fraud Warning: Stay Wise, Don't Compromise](#)



If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)

You will also find valuable information from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk   

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Doorstep Criminals

Look out for this scam.

The victim had a male attend with a bag of cleaning goods, pressuring them to buy something. The victim agreed to buy items for £20 and was asked to pay by card. The criminal used his mobile phone which had an app to accept card payments. However, it was scam and instead of inputting £20, the offender changed it to £2,000 and unfortunately, the victim was debited this amount from their Bank account.

Our basic protect advice is to never deal with cold callers on the doorstep. If they will not go away or become aggressive, then ring the Police.

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Boots Scam Email

Look out for fake emails impersonating Boots. Action Fraud have received over 700 reports of these scams,

The emails claim that the recipient has won a free prize, such as a Medicare kit and that they need to click on a link to claim it. However, it is a scam and the link will take them to a realistic looking website, under the control of the criminals, where they will steal their personal and financial data.

Best advice is not to click on links in emails and to go to the official website to check or confirm by calling the organisation. Do not use telephone numbers contained within the email.

For more information on Phishing go to - [Phishing: Spot and report scam emails, texts, websites and... - NCSC.GOV.UK](#)



BOOts



Today You've been chosen
to receive

Medicare Kit

GET STARTED

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Fake Weather Payment Email Scams

Action Fraud has received over 4,000 reports of suspicious emails relating to the winter fuel payment and other winter support schemes.

The emails impersonate various government agencies such as HMRC, and instruct the recipient to make a claim using a link within the email.

However, it is a scam and the link will take them to a realistic looking website, under the control of the criminals, where they will steal their personal and financial data.

Best advice is not to click on links in emails and to go to the official website to check or confirm by calling the organisation. Do not use telephone numbers contained within the email.

For more information on Phishing go to - [Phishing: Spot and report scam emails, texts, websites and... - NCSC.GOV.UK](#)



From: HM Revenue & Customs - GOV.UK <payuth.pal@>
Date: Tuesday, 17 December 2024
Subject: Warm Home ID - 8175063
To:

12/17/2024

Dear

We have sent you a letter regarding Warm Home Discount Scheme. Check it today in order to get your funds released:

<http://re.tx.7Dr:>

Best Regards,
G.O.V.



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Romance Scams – Valentines 14th February 2025

More than £99.4 million was lost to romance fraud in 2024 across the UK.

Romance fraud remains a high-risk fraud, impacting those targeted financially, emotionally, and psychologically.

- **Verify photos:** Use a reverse image search to ensure the photos are real.
- **Be suspicious:** If they start asking for money, especially if you have not met in person.
- **Talk to others:** Speak to your friends or family - do not keep them a secret.

Stay safe this Valentines Day, go to [Romance scams | Action Fraud](#)

Over £99.4 million was lost to romance fraud in 2024

Romance fraud is one of the most callous and psychologically damaging types of crime that costs victims more than just a broken bank balance.

If you have been a victim of romance fraud, make a report to Action Fraud.



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