

Kent Fraud Alert System



TO STOP FRAUD™

Scam Apple Text Messages

A Kent resident has forwarded the below scam text message that they have received. They have flagged it up as scam as they do not have a Apple Pay account.

The text states that your Apple Pay account is suspended due to unusual activity and will try to panic you into clicking on to a link, where the criminals will attempt to steal your personal/financial data.

Beware of clicking on unsolicited links as they are likely to be a scam. If you receive a text like this, visit Apples official website to find out what you should do if your Apple Pay has been suspended.

Report/Forward suspicious text messages to 7726.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Apple: Your Apple pay has been suspended due to unusual activity being detected. Please visit: <https://restore-mywallet404.com> to re-activate your wallet.

Preventing fraud

Together, let's stop scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest scam advice:



@KentPoliceECU



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk



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Courier Fraud

TO STOP FRAUD™

Residents across Kent, in particular the East of the County have recently been targeted by Courier Fraudsters. The good news is that most realised that the caller is not the Police but a criminal. Therefore, it is important that we continue to share these alerts with family and friends.

Remember, the Police will never telephone and ask you to withdraw money from your Bank to be collected by a courier to assist in an investigation. Neither will they ask to collect your Bank Cards by a courier for the same reason.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Have you been asked to withdraw cash by the police?

This is a scam.

The police or your bank will **never**:

- ask for your bank details or PIN
- ask you to transfer or withdraw and handover sums of money
- send a courier to collect your bank cards, cash or PIN

If you are unsure about a call or visitor you have received:

- Don't give out any personal or financial information.
- Hang up or close your front door to check the caller's identity.
- If they phoned you, wait 10 minutes before you use the phone again (or use a different telephone) in case they stay on the line.
- Contact their company yourself or dial 101 for the police – do not call a number they have provided.
- Report suspicious activity straight away.

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In an emergency, if crime is in progress or life is in danger call **999**
If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you're privileged with the emergency SMS service.
www.kent.police.uk



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Identity Theft

Identity theft is when your personal information is stolen and used to open bank accounts apply for plastic cards and loans or for government benefits and documents such as passports and driving licences in your name.

Some of the signs include transactions on your bank statements that you do not recognise or receiving letters about financial products such as loans that you have not applied for or being told that you are already receiving Government benefits when you try to apply for them.

For more information click on this link from Take Five.

[Identity Theft | Take Five \(takefive-stopfraud.org.uk\)](https://www.takefive-stopfraud.org.uk)

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Airline Voucher Scams

Fraud Alert - Fake emails offering a chance to win airline tickets, however it is a scam and the only winners are the criminals.

Another Too good to be true offer, with the link taking you to a convincing website that is under the control of the criminals who will steal your personal/financial data.

Report suspicious emails by forwarding them to report@phishing.gov.uk

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

SCAM WARNING

Airline voucher scams

Action Fraud has received 628 reports relating to fake emails purporting to giveaway free airline vouchers. The emails impersonate well-known airlines and claim to offer the recipient a chance to win free vouchers in exchange for completing a short online survey. The links in the emails lead to malicious websites designed to steal personal and financial information.

If you have any doubts about a message, contact the organisation directly. **Don't** use the numbers or address in the message – use the details from their official website. Your bank (or any other official source) will never ask you to supply personal information via email.

Spotted a suspicious email? Forward it to the Suspicious Email Reporting Service (SERS) - report@phishing.gov.uk






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