

# Kent Fraud Alert System



TO STOP FRAUD™

## Police Impersonation Scam

A fraudulent attempt to coerce a vulnerable member of the public to purchase high value items occurred at a store recently in Kent.

This is what happened -

The victim received contact from individuals posing as Police officers. He was informed that they wished to utilise his services with the claim that jewellers were under investigation for the misuse of card terminals and as a key part of this, they were looking for help to make high value purchases to assist with the next stage of investigative work.

It is believed that transport to the showroom was arranged for the gentleman via a supposed 'unmarked Police car,' with an open line on a mobile phone in place so that the interaction with the sales team could be heard by the individuals responsible. The victim was told that he would be fully reimbursed for his purchase and that transport would be arranged for his return journey.

Fortunately, staff at the jewellers were suspicious and called the Police and prevented the victim losing tens of thousands of pounds.

**The Police will never ask for your financial details over the phone or send someone to collect your card, cash, or valuables.**

If you have been a victim of any type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or call 0300 123 2040.

## Preventing fraud

Together,  
let's stop  
scammers.



**Remember, ABC:**



never Assume



never Believe



always Confirm



For further information about Fraud, visit our website at [Advice about fraud | Kent Police](http://www.kent.police.uk/advice-about-fraud)

You will also find valuable information from the Home Office at [Stop! Think Fraud - How to stay safe from scams](http://www.stop-think-fraud.co.uk)



**Kent  
Police**

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)

Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

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## Charity Fraud

At this time of year many of us will be looking to donate to various worthwhile causes. Unfortunately, criminals will also be looking to take advantage of your good nature with various scams.

The risk of fraud should not put you off giving to charities. They do important work, helping those in the greatest need. However, you should be vigilant and make sure you are giving safely to legitimate organisations.

Do not let the money you donate to charity end up in a criminal's pocket.

[The Fundraising Regulator](#) and [Charity Commission for England and Wales](#) advise:

- Check the charity name and registration number at [gov.uk/checkcharity](http://gov.uk/checkcharity).
- You can also check if a charity is registered with the Fundraising Regulator as committed to good fundraising practice at [fundraisingregulator.org.uk/directory](http://fundraisingregulator.org.uk/directory).
- Do not click on the links or attachments in suspicious emails and never respond to unsolicited messages and calls that ask for your personal or financial details.
- Make sure the charity is genuine before giving any financial information. Look for the registered charity number on their website and beware of any online advertisements that just feature a mobile number.
- To donate online, type in the charity website address yourself rather than clicking on a link. Ignore requests to donate through a money transfer company as this is a popular scam.
- Contact, or find out more online, about the charity that you want to donate to or work with.
- Be more cautious about fundraising appeals with generic wording. Ask what exactly the money would be used for and who by.

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After making these checks, if you think that a fundraising appeal is fake, report it to Action Fraud.

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# Kent Fraud Alert System



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## New Police Impersonation Scam via text message

A report was recently received where the victim received a text message impersonating Police.

It stated the following –

*“Gavin from the Metropolitan police fraud team we wood like u to call us on (caller’s number)”*

*We believe your going to be a victim of fraud as we have investigation ongoing with the criminals we wood like to hear from you.”*

The intended victim realised it was a scam primarily due to the awful grammar and spelling. However, we may see that they improve this method in the future.

**The Police will never contact you like this.**

**The Police will never ask for your financial details over the phone or send someone to collect your card, cash, or valuables.**

You can report suspicious text messages by forwarding to 7726.

If you have been a victim of any type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or call 0300 123 2040.

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# Kent Fraud Alert System



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## Ever wanted to help the Police?

Then see the below and go to [Home - Kent Police and Essex Police CCTV registry](#) and register.

## DO YOU HAVE A SECURITY OR DOORBELL CAMERA?

**Sign up to our CCTV  
Registry and help keep  
your community safe.**

**It's free, secure, and  
quick to register**

Your camera footage could be used  
to support investigations, bringing  
criminals to justice, and  
making your area a  
**safer** place to live.

### **Please note:**

- We do **not** have access to your cameras.
- We can only view the location of registered cameras.
- We always contact the camera owner to request footage.



**Kent  
Police**

To register or learn more, go to  
[cctvregistrykentandessex.co.uk](http://cctvregistrykentandessex.co.uk)



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# Kent Fraud Alert System



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## URGENT ACTION FRAUD ALERT

### **Beware of winter fuel payment scams**

Between April and September 2025, Action Fraud has received 2,790 crime reports relating to Winter Fuel Payment scams, with victims reporting losses totalling over £27,000.

Winter Fuel Payments are made automatically, you do not need to do anything. If you receive any text messages about Winter Fuel Payments, it's a scam.



Not sure if a message is real? Contact the organisation directly using the contact details on their official website, not the number or web address in the message. Your bank (or any other official source) will not ask you to supply personal information by email or text message.

If you have spotted a suspicious SMS or RCS message, you can report it for FREE by forwarding it to 7726.

***If you think you've been a victim of fraud, contact your bank immediately and report it to Action Fraud online at [actionfraud.police.uk](https://actionfraud.police.uk)***



## Kent Police

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