

Kent Fraud Alert System



TO STOP FRAUD™

Bank Impersonation Scam

We have had a report from a Kent resident being targeted by criminals impersonating their Bank. They telephoned stating that they were calling regarding 2 large payments that had been paid from their account. The victim confirmed that they had not made the payments at which point they were told by the criminals that they would cancel their card but for them to be able to send a new card, they would need to send their old card to an address that they supplied. It was a SCAM.

If you get a call like this and are unsure, then STOP. Get their details and then call 159 for your Banks Fraud Department or 101 for the Police but using a different telephone to the one that you were originally called on. If you do not have a different telephone to hand, then wait 5 minutes and ring a family member or friend to ensure the line has been disconnected.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:

-  never Assume
-  never Believe
-  always Confirm

Get the latest
scam advice: 
[@KentPoliceECU](https://twitter.com/KentPoliceECU)



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call **999**
If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk   

Kent Fraud Alert System



TO STOP FRAUD™

Fake email offering a free electric toothbrush

10,000 reports across the UK and counting. Watch out for fake emails promising free Oral-B electric toothbrushes.

The email asks you to click on a link and complete a survey, but it is all a scam to steal your personal and financial data.

If you get an email like this, then please forward to report@phishing.gov.uk

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest
scam advice:



@KentPoliceECU

SCAM WARNING

Electric toothbrush scam emails reported 10,000 times

Action Fraud has received 9,981 reports relating to fake emails purporting to giveaway a free Oral-B IO Series 9 Electric Toothbrush. The emails usually impersonate well-known retailers, such as Boots, and claim that the recipient will receive their free toothbrush if they simply follow the links in the email and complete a feedback form. The links in the emails lead to malicious websites designed to steal personal and financial information.

• If you have any doubts about a message, contact the organisation directly. **Don't** use the numbers or address in the message – use the details from their official website. Your bank (or any other official source) will never ask you to supply personal information via email.

• **Spotted a suspicious email?** Forward it to the Suspicious Email Reporting Service (SERS) - report@phishing.gov.uk



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk



Kent Fraud Alert System



TO STOP FRAUD™

Bank Impersonation/Courier Fraud

We have received reports where victims are being targeted by criminals impersonating their Bank. They will state they are from their Banks Fraud Department and that they are passing them through to the "Fraud Squad" as their Bank account is being used for Fraud. They will ask them to withdraw cash as part of an investigation and to post the money to an address that the criminals supply. The Scam appears all very plausible and is designed to panic the victims into complying with the criminals wishes.

Your Bank or Police will never call like this and ask you to withdraw cash to be posted to an address or to be collected by a courier.

If you get a call like this and are unsure, then STOP. Get their details and then call 159 for your Banks Fraud Department or 101 for the Police but using a different telephone to the one that you were originally called on. If you do not have a different telephone to hand, then wait 5 minutes and ring a family member or friend to ensure the line has been disconnected.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest
scam advice:



@KentPoliceECU



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk



Kent Fraud Alert System



TO STOP FRAUD™

HMRC Scams are on the increase

We have received reports recently of criminals impersonating HMRC and telephoning people stating that they owed money for back tax or a fine and that unless paid immediately they would send the Police to arrest them. They will often tell you to pay this by Bank Transfer or to buy gift cards and to call them with the gift card numbers.

It is a SCAM - HMRC would never call you like this and will never threaten you with arrest.

For more advice check the following HMRC website –
[Identify tax scam phone calls, emails and text messages - GOV.UK \(www.gov.uk\)](https://www.gov.uk)

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



Preventing fraud

Together, let's stop scammers.



Remember, ABC:

 never Assume

 never Believe

 always Confirm

Get the latest scam advice: 
[@KentPoliceECU](https://twitter.com/KentPoliceECU)



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call **999**
If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk   

Kent Fraud Alert System



TO STOP FRAUD™

Delivery Scams Happening Now

We have received reports of Kent residents receiving packages addressed to them but found that they contained items that they had not ordered. A short while after the packages were delivered a courier is reported to have re-attended their address to collect the packages, claiming they had been delivered in error and that they will take them back for them.

However, it is a scam. As the criminals have ordered the goods and then arranged delivery to the victim in the victim's name and to the victim's home address, with the criminals then collecting the goods stating that they were delivered by mistake.

The first time the victim knows that there is a problem, is when they are contacted for payment of the goods. Often the items ordered are high value Mobile Phones and Laptops.

If goods are delivered that you have not ordered and are marked with your address, then you should inform the company that sent it and wait for them to send a courier. Always check with them which courier company is making the collection and when they will arrive. If someone knocks on the door claiming to have come to pick it up after it was delivered by mistake, then do not hand the items over.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest
scam advice:



@KentPoliceECU



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call **999**
If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk

