

# Kent Fraud Alert System



TO STOP FRAUD™

## Courier Fraud – Urgent Alert

We have received reports from residents in Maidstone of being cold called by person's stating that they were from Westminster Police and that a person had been arrested with their cards. However, the calls were **SCAMS**.

If you are ever asked to withdraw cash by the police or your bank or to handover your bank cards or assist with an investigation by buying and handing over valuable items, in particular, Gold – **STOP IT'S A SCAM**. The Police or your Bank will never ask you to do this.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or call 0300 123 2040.

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)

## Preventing fraud

Together, let's stop scammers.



### Remember, ABC:

 never Assume

 never Believe

 always Confirm

Get the latest scam advice:   
[@KentPoliceECU](#)



**Kent  
Police**

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)

Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.  
Or text us on 999 if you've pre-registered with the emergency SMS service.

[www.kent.police.uk](http://www.kent.police.uk)   

# Kent Fraud Alert System



TO STOP FRAUD™

## Fake Texts messages impersonating family members

We have received several reports recently of Kent residents being target with fake messages impersonating family members requesting financial assistance. However, the requests are scams.

They will say that they are texting from a new mobile number as their phone was lost or damaged and will then ask for money to purchase a new phone or claim that they need money urgently to pay a bill.

The criminal will supply their bank details for payment, with some criminals coming back on multiple occasions until the victim realises, they have been scammed.

How to protect yourself?

If a family member or friend makes an unusual request via text, email or WhatsApp, always call the person to confirm their identity.

You can report suspicious text messages by forwarding to 7726 and suspicious emails to [report@phishing.gov.uk](mailto:report@phishing.gov.uk)

### Preventing fraud

Together, let's stop scammers.



Remember, ABC:

 never Assume

 never Believe

 always Confirm

Get the latest scam advice:



@KentPoliceECU

For more information, visit [actionfraud.police.uk/multitover](http://actionfraud.police.uk/multitover)

Action Fraud NPCC Cyber Aware

## Received a suspicious text message?

Suspicious text messages should be forwarded to 7726. This enables your provider to investigate the origin of the text and take action, if found to be malicious.

 7726

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or call 0300 123 2040.

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)



## Kent Police

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)

Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

[www.kent.police.uk](http://www.kent.police.uk)   

# Kent Fraud Alert System



TO STOP FRAUD™

## Romance Scams

Recently we have seen an increase in the number of reports for this crime type.

Criminals will do their research and mould themselves into your perfect match. If they are telling you to keep your relationship private, to hide it from friends and family, they might not be who they say they are.

No matter how long you have been speaking to someone online and how much you think you trust them, if you have not met them in person, it is important that you do not:

- Send them any money.
- Allow them access to your bank account.
- Transfer money on their behalf.
- Take a loan out for them.
- Provide copies of your personal documents such as passports or driving licenses.
- Invest your own money on their behalf or on their advice.
- Purchase and send the codes on gift cards from Amazon or iTunes.
- Agree to receive and/or send parcels on their behalf (laptops, mobile phones etc).

## Preventing fraud

Together,  
let's stop  
scammers.



### Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest  
scam advice:



@KentPoliceECU

HAVE YOU RECENTLY MET SOMEONE  
ONLINE?

HAVE YOU NEVER  
MET THEM IN PERSON  
AND THEY HAVE  
ASKED YOU TO SEND  
THEM MONEY OR  
MAKE A PURCHASE  
FOR THEM?



IT COULD BE  
ROMANCE FRAUD

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or call 0300 123 2040.

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)



**Kent  
Police**

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)

Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

[www.kent.police.uk](http://www.kent.police.uk)   

# Kent Fraud Alert System



TO STOP FRAUD™

## Free Bosch Drill Sets – REALLY?

Action Fraud have received over 600 reports about fake emails offering free BOSCH drill kits. The emails are designed to trick people into clicking onto a link. They will then request that you complete a survey in order to claim the free prize. However, the link takes you to a realistic looking website under the control of the criminals, where they will steal your personal and financial data.

Always report suspicious emails by forwarding them to:

[Report@phishing.gov.uk](mailto:Report@phishing.gov.uk)

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or call 0300 123 2040.

To find out more about fraud, visit our website at [Advice about fraud | Kent Police](#)

## Preventing fraud

Together, let's stop scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest scam advice:



[@KentPoliceECU](https://twitter.com/KentPoliceECU)

### Bosch drill kit scam

Action Fraud has received 616 reports in the last two weeks about phishing emails offering a Bosch Hammer Drill Kit. The emails are purporting to be from Screwfix and claim to offer a free Bosch drill set. The links in the emails lead to malicious websites that are designed to steal your personal and financial information.

**HOW TO DEAL WITH SUSPICIOUS MESSAGES**

If you have doubts about a message, contact the organisation directly. **Don't** use the numbers or address in the message – use the details from their official website. Your bank (or any other official source) will never ask you to supply personal information via email.

Spotted a suspicious email? Forward it to the Suspicious Email Reporting Service (SERS) - [report@phishing.gov.uk](mailto:report@phishing.gov.uk)

**SCREWFIX**

**SCAM**



## Kent Police

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)

Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

[www.kent.police.uk](http://www.kent.police.uk)



# Kent Fraud Alert System



TO STOP FRAUD™

## HMRC Scams – Fake Phone Calls.

I have been advised by Kent residents about receiving scams emails, text messages and in particular phone calls impersonating HMRC.

One person received a call and when they answered there was a recorded message from a female stating that a letter from HMRC had been sent to them but had been returned and that they now could expect to receive a fine.

This was a **SCAM**.

HMRC will never -

- Leave a voicemail threatening legal action.
- Threaten arrest.

For more advice on scams from HMRC go to - [Identify tax scam phone calls, emails and text messages - GOV.UK \(www.gov.uk\)](#)

## Preventing fraud

Together, let's stop scammers.



### Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest scam advice:



@KentPoliceECU



If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or call 0300 123 2040.

To find out more about fraud, visit our website at [Advice about fraud | Kent Police](#)



**Kent  
Police**

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)

Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.

Or text us on 999 if you've pre-registered with the emergency SMS service.

[www.kent.police.uk](http://www.kent.police.uk)   