

Kent Fraud Alert System



TO STOP FRAUD™

Mobile Phone Scam



We have recently had reports of Fraudsters cold calling people in Kent and offering non-existent mobile phone upgrades for really low monthly contracts. After convincing victims to make a purchase, the fraudsters ask for personal and financial details. Armed with this information they will then contact a genuine phone provider and order a new mobile phone handset using victim details. In most reported cases the fraudsters will either intercept the delivery before it reaches the victim's address or order the handset to a different address.

- Never give your personal information to a third party from an unsolicited communication.
- Obtain the genuine number of the organisation being represented and verify the legitimacy of the communication.
- If the offer is too good to be true it probably is.

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest
scam advice: 
@KentPoliceECU

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call **999**
If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk   

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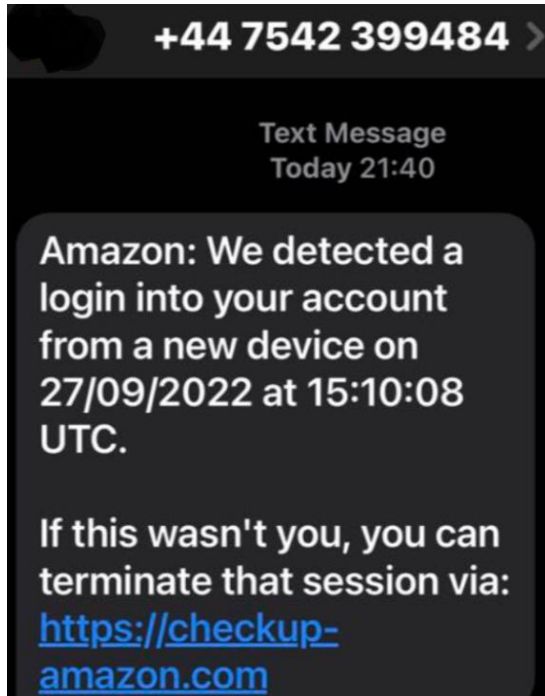


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Fake Amazon Text Message

There have been reports from Kent residents of receiving a fake text message impersonating Amazon. The message states that there has been unauthorised login into your account and if this is not you, then you need to click on the link within the text. This is a scam. If you click on the link it will take you to a realistic looking website, where they will seek to steal your personal/financial data.

Amazon said “scam texts will often claim there is a problem with a customer’s account, ask for sensitive information such as passwords, or state that the recipient is owed a refund.” Amazon confirmed it will never ask for a customer’s password or personal information by text message or ask customers to make a payment outside of its website.



Forward scam text messages to 7726 (SPAM)

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Courier Frauds

Courier fraudsters have been busy again over the last few days, in particular in the Tenterden area.

Courier Fraud what is it -

Courier fraud occurs when a fraudster contacts victims by telephone purporting to be a police officer or bank official. To substantiate this claim, the caller might be able to confirm some easily obtainable basic details about the victim such as their full name and address. The caller may also offer a telephone number for the victim to telephone or ask the victim to call the number on the back of their bank card to check that they are genuine. In these circumstances, either the number offered will not be genuine or, where a genuine number is suggested, the fraudster will stay on the line and pass the victim to a different individual.

Current trend

The Victims on this occasion have been contacted by Fraudsters impersonating Police and that they have arrested someone in possession with a copy of their card. They have then been asked to co-operate in the investigation by attending their bank and withdrawing money, which would be collected by a courier. At the time of handover, unsuspecting victims are promised the money they've handed over will be reimbursed but in reality, there is no further contact and the money is never seen again.

Have you been asked to withdraw cash by the police?



This is a scam.

The police or your bank will **never**:

- ask for your bank details or PIN
- ask you to transfer or withdraw and handover sums of money
- send a courier to collect your bank cards, cash or PIN

If you are unsure about a call or visitor you have received:

- Don't give out any personal or financial information.
- Hang up or close your front door to check the caller's identity.
- If they phoned you, wait 10 minutes before you use the phone again (or use a different telephone) in case they stay on the line.
- Contact their company yourself or dial 101 for the police – do not call a number they have provided.
- Report suspicious activity straight away.



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In an emergency, if crime is in progress or life is in danger call **999**
If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you've pre-registered with the emergency SMS service.
www.kent.police.uk   

THE POLICE WILL NEVER – Ask you to withdraw cash to hand over to a courier.

If you get a call like this, then contact Police immediately on 101 or if they are due to come to your door on 999.



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